



LifeLong Medical Care

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Dr. Michael Stacey, Chief Medical Officer

October 2020

LifeLong Medical Care History/Locations



- ❑ Founded 1976 -- Over 60 Health Center, Berkeley
- ❑ 2020
 - ❑ 16 Primary Care Health Centers
 - ❑ 4 School-Based Health Centers
 - ❑ 4 Dental Clinics
 - ❑ 3 Urgent Care Centers
 - ❑ 2 Mobile Dental Vans
 - ❑ 1 Adult Day Health Center (Marin)
 - ❑ Supportive Housing Program for formerly homeless adults
 - ❑ Behavioral Health and Substance Use Programs

LifeLong Medical Care

Immediate/Walk-in Care Access in West County

- **San Pablo - Brookside San Pablo (est 2015)**
 - Under COVID – open 7 days/wk
 - Monday-Friday 10:00-6:00 p.m.
 - Saturday and Sunday 10:00-2:00 p.m.
 - Holidays – 9:00-5:00 p.m.
- **Richmond – William Jenkins Health Center (est. 2020)**
 - Under COVID – 5 days/wk
 - Monday-Friday 10:00-2:00
 - Holidays 9:00-5:00



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Immediate/Walk-in Care Access in West County

- 2017 Pinole Health Center Relocation
 - LifeLong Pinole Health Center relocated to 806 San Pablo Avenue
 - Added Dental Services
- 2019 – with support from Contra Costa County
 - Accepting immediate/walk-in care
 - Set schedule for 5 days/week 1:00-5:00
 - Hired provider for immediate care services
 - Opened for same day access February 2020
 - March 2020 – due to COVID closed facility and shifted to Telehealth

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Immediate/Walk-in Care Access in West County

- **Pinole Reopening** Plans with COVID
 - September 28 – opened Tuesday afternoons for in-person essential visits
 - October 5 – opened for dental care
 - Mid-November – Plan to re-start Immediate/Walk-in Care
 - Monday-Thursday 1:00-4:00 p.m.
 - Mid-January 2021
 - Add Fridays

Continue to re-evaluate based on surges in COVID

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Immediate/Walk-in Care Access in West County

- Vision for Future in **Post-COVID**
 - Partnerships with private practitioners in West County to ensure continuity of care for low-income residents
 - Robust Marketing for Expanded Immediate Care/Walk-in Access in Pinole/Rodeo

LifeLong Medical Care Immediate/Walk-in Care Access in West County

Vision for Future in Post-COVID



- **Pinole -
Immediate/Walk-in
Care**
 - 5 full-days week
8:30-5:00 p.m.

- **Rodeo -
Immediate/Walk-in
Care**
 - 2 half-days/week

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Vision for Future in Post-COVID

- **Richmond – William Jenkins Health Center**
 - 7 days/wk
(w/access to X-ray & Radiology)
- **Brookside San Pablo**
 - 6 days/wk
(w/access to X-ray & Radiology)



LifeLong Medical Care Immediate/Walk-in Care Access in West County



Questions



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